

Incoming Calls By Day/Hour

Main

Date 08/25/05

Time 1:41:22PM

Reporting Period from 8/14/05 to 8/20/05

	AM						PM										Total	Percent	
	6-7	7-8	8-9	9-10	10-11	11-12	12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	9-10			10-11
<u>Sunday</u>	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0.4
<u>Monday</u>	0	1	4	0	10	3	4	10	6	5	4	4	2	0	0	0	0	53	23.8
<u>Tuesday</u>	0	0	1	3	6	8	1	1	0	1	3	2	0	0	0	0	0	26	11.7
<u>Wednesday</u>	0	1	1	2	4	5	4	2	3	8	6	1	2	2	0	0	0	41	18.4
<u>Thursday</u>	0	1	8	1	6	5	5	7	5	6	1	1	3	0	0	0	0	49	22.0
<u>Friday</u>	0	0	1	1	5	3	6	11	7	6	6	3	0	0	1	0	0	50	22.4
<u>Saturday</u>	0	0	0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	3	1.3
Totals	0	3	15	7	32	25	20	32	21	27	20	11	7	2	1	0	0		
Percent	0.0	1.3	6.7	3.1	14.3	11.2	9.0	14.3	9.4	12.1	9.0	4.9	3.1	0.9	0.4	0.0	0.0		

Total calls for this location	223
Total Minutes	1,409.0
Average Length of Call	6.32
Calls Terminated without a transfer	223