Daily External Calls Analysis

Department = Account Executives

Date 07/11/05 **Time** 10:32:13AM

Report Period 3/7/2004 **to** 3/13/2004

Day of the Week Summary

Day Of Week	Calls			Days		
	Incoming	Outgoing	Total	#	Average	%
Sunday	0	0	0	0	0	.0
Monday	107	62	169	1	169	12.6
Tuesday	134	69	203	1	203	15.2
Wednesday	190	116	306	1	306	22.9
Thursday	278	128	406	1	406	30.4
Friday	158	95	253	1	253	18.9
Saturday	0	0	0	0	0	.0
Totals	867	470	1,337			

Time of the Day Summary

Time Period	Sun	Mon	Tue	Wed	Thr	Fri	Sat
12:00 - 1:00 AM	0	0	0	0	0	0	0
1:00 - 2:00 AM	0	0	0	0	0	0	0
2:00 - 3:00 AM	0	0	0	0	0	0	0
3:00 - 4:00 AM	0	0	0	0	0	0	0
4:00 - 5:00 AM	0	0	0	0	0	0	0
5:00 - 6:00 AM	0	0	0	0	0	0	0
6:00 - 7:00 AM	0	0	0	1	0	0	0
7:00 - 8:00 AM	0	10	0	5	2	2	0
8:00 - 9:00 AM	0	11	8	20	32	27	0
9:00 - 10:00 AM	0	25	0	42	50	38	0
10:00 - 11:00 AM	0	27	0	48	57	33	0
11:00 - 12:00 AM	0	23	14	31	49	28	0
12:00 - 1:00 PM	0	28	27	22	41	15	0
1:00 - 2:00 PM	0	30	35	37	46	48	0
2:00 - 3:00 PM	0	15	40	53	59	35	0
3:00 - 4:00 PM	0	0	44	34	44	17	0
4:00 - 5:00 PM	0	0	28	12	22	8	0
5:00 - 6:00 PM	0	0	7	1	4	2	0
6:00 - 7:00 PM	0	0	0	0	0	0	0
7:00 - 8:00 PM	0	0	0	0	0	0	0
8:00 - 9:00 PM	0	0	0	0	0	0	0
9:00 - 10:00 PM	0	0	0	0	0	0	0
10:00 - 11:00 PM	0	0	0	0	0	0	0
11:00 - 12:00 PM	0	0	0	0	0	0	0