

Daily All Calls Analysis

Department = Sales

Date 11/06/06

Time 2:12:40PM

Report Period 05/08/2006 to 05/14/2006

Day of the Week Summary

Day Of Week	Calls				Days		
	Incoming	Transfer	Outgoing	Total	#	Average	%
Sunday	0	0	0	0	0	0	.0
Monday	58	37	32	127	1	127	19.6
Tuesday	16	39	43	98	1	98	15.1
Wednesday	25	59	71	155	1	155	23.9
Thursday	37	83	63	183	1	183	28.2
Friday	16	37	32	85	1	85	13.1
Saturday	0	0	0	0	0	0	.0
Totals	152	255	241	648			

Time of the Day Summary

Time Period	Sun	Mon	Tue	Wed	Thr	Fri	Sat
12:00 - 1:00 AM	0	0	0	0	0	0	0
1:00 - 2:00 AM	0	0	0	0	0	0	0
2:00 - 3:00 AM	0	0	0	0	0	0	0
3:00 - 4:00 AM	0	0	0	0	0	0	0
4:00 - 5:00 AM	0	0	0	0	0	0	0
5:00 - 6:00 AM	0	0	0	0	0	0	0
6:00 - 7:00 AM	0	0	0	1	0	0	0
7:00 - 8:00 AM	0	10	0	4	2	3	0
8:00 - 9:00 AM	0	10	6	12	16	5	0
9:00 - 10:00 AM	0	19	0	16	13	17	0
10:00 - 11:00 AM	0	32	0	32	26	6	0
11:00 - 12:00 AM	0	24	9	19	27	12	0
12:00 - 1:00 PM	0	6	6	4	22	3	0
1:00 - 2:00 PM	0	17	15	19	15	14	0
2:00 - 3:00 PM	0	9	21	33	28	14	0
3:00 - 4:00 PM	0	0	23	9	20	7	0
4:00 - 5:00 PM	0	0	12	6	13	3	0
5:00 - 6:00 PM	0	0	6	0	1	1	0
6:00 - 7:00 PM	0	0	0	0	0	0	0
7:00 - 8:00 PM	0	0	0	0	0	0	0
8:00 - 9:00 PM	0	0	0	0	0	0	0
9:00 - 10:00 PM	0	0	0	0	0	0	0
10:00 - 11:00 PM	0	0	0	0	0	0	0
11:00 - 12:00 PM	0	0	0	0	0	0	0