

# Callwhere Lite



## Data Sheet

Station or Extension Capacity	24 Station (include voice mail-auto attendant ports)
Trunk Capacity	Unlimited
Processed Record Types	Incoming; Outgoing, Incoming Transferred; Outgoing Transferred, Station to Station; Trunk to Trunk
Processed Fields	Call Date; Call Start Time; Call Duration; Ring Duration; Station, Trunk; Caller ID; Caller Name; Number Out; DNIS; Account Codes; Authorization Codes; Abandoned Call Flag
Data Acquisition	<ul style="list-style-type: none"> <li>▪ RS232</li> <li>▪ TCP/IP – Client or Server</li> <li>▪ File</li> </ul>
Features	<ul style="list-style-type: none"> <li>▪ Real Time Call Processing</li> <li>▪ 911 Email Notification</li> <li>▪ Toll Fraud Notification</li> <li>▪ Multiple Call Costing Methods</li> <li>▪ Email Report Scheduling</li> <li>▪ North American Numbering Plan Integration</li> <li>▪ Organizational Reporting</li> <li>▪ Auto Database Backup</li> </ul>
Report Types	<ul style="list-style-type: none"> <li>▪ Station Detail (all stations, single station, or group of stations)</li> <li>▪ Station Summary (all stations, single station, or group of stations)</li> <li>▪ Caller ID Reports</li> <li>▪ DNIS Reports</li> <li>▪ Account Code Reports</li> <li>▪ Trunk Reports</li> <li>▪ Specialized Reports</li> <li>▪ Exception Reports</li> </ul>
Modules	<ul style="list-style-type: none"> <li>▪ Hospitality</li> <li>▪ External Billing</li> </ul>
Recommended Operating Systems	Windows XP Pro or Windows 7
System Requirements	Windows XP Pro <a href="http://www.microsoft.com/windowsxp/sysreqs/pro.mspx">http://www.microsoft.com/windowsxp/sysreqs/pro.mspx</a> Windows 7 <a href="http://windows.microsoft.com/en-US/windows7/products/system-requirements">http://windows.microsoft.com/en-US/windows7/products/system-requirements</a>